

How to Make Out-of-Town Calls

Decide whether the Station-to-Station service can be used or whether the Person-to-Person service is desired. An explanation of these different classes of service is shown on this and succeeding pages.

If the Station-to-Station service is desired to a Number Service point listed in List "A" on pages X to XII.

1. Call the local operator and give her the telephone number desired.
Note: Station-to-Station calls placed with the local operator are accepted by number only.
2. Give your telephone number.
3. Wait on the line until the called telephone answers or until the operator gives you a report on the call.

If the Station-to-Station service is desired to other than Number Service points, call "Long Distance."

If the Person-to-Person service is desired, call "Long Distance."

If you can give the telephone number of the desired subscriber on a call placed through the long distance operator, your call can be handled more promptly.

When telephone numbers for out-of-town points not listed in your directory are desired, call "INFORMATION." Such telephone numbers should be listed for future reference in the space provided on page I or on special forms for this purpose which may be obtained from the Business Office.

If you wish to know the charge on an out-of-town call, time will be saved if you so state when you place the call. When you have finished the conversation and hung up the receiver, the operator will compute the charge and call you back.

Rates to certain Pacific Coast points are listed on pages X to XII. Additional information and rates concerning Out-of-Town calls may be obtained by calling Long Distance.

Information Regarding Station-to-Station Service



From One Telephone to Another



A Station-to-Station call is one on which you do not specify a particular person to be reached but give only the number of the telephone station desired or the name and address (or name only if address is not known) of the subscriber in whose name the telephone is listed. Station-to-Station service is avail-

able to all points. Calls asking for a connection with a specific station on a private branch exchange, and calls on which charges are to be collected at the called station, will not be completed as Station-to-Station calls but can be completed at the Person-to-Person rate. To make a Station-to-Station call, to other

than a Number Service point, ask for "Long Distance," and, for example, say to the operator, "I want to talk to Los Angeles, East 1002. This is Main 1234." If you do not know the telephone number say to the operator, "I want to talk to Los Angeles, anyone at Mr. A. B. Brown's telephone, 123 First Street. This is Main 1234."

Reduced Evening and Night Rates

Rates on Station-to-Station calls are less than the rates for other classes of service. On calls to Pacific Coast points, which include points in the States of California, Oregon, Nevada and Washington, reduced Station-to-Station rates,

known as Evening and Night rates, are in effect between 8:30 P. M. and 4:30 A. M. Evening rates are effective from 8:30 P. M. to midnight and are about one-half the Day rate. Night rates apply from midnight to 4:30 A. M. and are about one-fourth the Day rate. When

the Day rate is 25c or less the Evening and Night rates will be the same. Evening and Night rates do not apply on Person-to-Person calls or on collect calls. In applying such rates, the time at the originating point when connection is established shall govern.

FOR DAY, EVENING AND NIGHT RATES TO SOME PACIFIC COAST AND OTHER POINTS, SEE PAGES X-XII.

Information Regarding Person-to-Person Service



From One Person to Another



PERSON-TO-PERSON CALLS

A Person-to-Person call is one on which you specify a particular person to be reached at the called place or a particular station on a private branch exchange.

Person-to-Person service is available to all points except those to which "Number Service" is furnished exclusively, as indicated on pages X to XII where the Person-to-Person rate is "Not Quoted." The rate for a completed Person-to-Person call is about one-quarter greater than the Station-to-Station Day rate. The rate for a completed appointment or messenger call is about one-half greater than the Station-to-Station Day rate. To make a Person-to-Person call ask for "Long Distance" and, for example, say to the operator, "I want to talk to Los Angeles, East 1002, Walter Jones. This is Main 1234, John Smith speaking." If a specific station on a private branch exchange is desired, say "I want to talk to Los Angeles, Main 1000, Local 128. This is Main 1234, John Smith speaking."

REPORT CHARGES

A report charge is made on Person-to-Person calls which cannot be completed for the following reasons:

1. The called party is not available at the called station, or refuses to talk, or to accept the charges on a collect call, and a report to this effect is given the calling telephone within one hour from the time the call is given to "Long Distance."
2. When the call is ready for completion the calling party is not available or refuses to talk, or no answer can be obtained from the calling station provided this report is obtained within an hour from the time the call is given to "Long Distance."
3. If an appointment call is not completed after the appointment has been definitely arranged with the called telephone.
4. If a messenger call is not completed after arrangements have been made to notify the called party to come to a telephone.

Reports will be given by the operator when obtained. Additional reports can be secured by calling "Long Distance."

A report charge is not made provided the call is completed.

COLLECT CALLS

A Collect Call is a request to have the charges collected at the called station. Such calls will be completed if the charges are accepted by the called party. Person-to-Person rates apply to collect calls to Pacific Coast points.

APPOINTMENT CALLS

An Appointment Call is a Person-to-Person call on which communication is to be established at a specified time.

MESSENGER CALLS

A Messenger Call is one on which it is necessary to send a messenger at the distant point to call a specified person to a telephone. The messenger charge (actual amount) must be guaranteed by the calling party and must be paid even though the desired conversation is not held.