

# How to Place Long Distance Calls

## STATION-TO-STATION CALLS

When you will talk with anyone who answers at an individual line or party-line telephone or private switchboard.

### CALLS TO NEARBY POINTS HANDLED BY YOUR LOCAL OPERATOR

When the name of the city is preceded by a star (\*) in the list of rates on the inside covers of the Telephone Directory, place Station-To-Station Calls, except collect calls, with your local operator by telephone number. (Place collect calls as provided for placing calls to other cities.)

FOR EXAMPLE: "Sacramento, 3-0641." If you do not know the telephone number, consult the directory or call "Information."

### CALLS TO OTHER CITIES ARE PLACED BY CALLING LONG DISTANCE OR DIALING OPERATOR

Then tell the Operator the city or town you want; the out-of-town telephone number, if you have it, or the name under which it is listed.

FOR EXAMPLE: "Bakersfield 4-5099." Or if you do not know the telephone number: "Bakersfield, anyone at Doe & Company, 34 Blank Street."

## PERSON-TO-PERSON CALLS

When you want to reach a particular person, or a particular extension telephone or department connected through a private switchboard.

### CALL LONG DISTANCE OR DIAL OPERATOR

Then tell the Operator the city or town you want; the out-of-town telephone number, if you have it, or the name under which it is listed, and the name of the person you want.

FOR EXAMPLE: "Bakersfield, 4-5099, Mr. Brown." Or if you do not know the telephone number: "Bakersfield, John Brown at his residence, 1234 Highland Blvd."

*Unless otherwise advised by the Operator, after placing your call please wait on the line until the called party answers or the Operator gives you a report. It will help to speed your call.*

### APPOINTMENT CALLS

An Appointment Call is one on which you wish arrangements made in advance with the called station or person to talk at a specified time. Person-to-Person rates apply to such calls.

### MESSENGER CALLS

A Messenger Call is a call for a particular person requiring a messenger to bring the desired person to a telephone. Person-to-Person rates apply. The charge for the messenger is in addition to the Telephone Company's message charge and applies even if the desired conversation is not held.

### COLLECT CALLS

Upon request, the charges on calls to most points within the Continental United States, and to Canada, Cuba, Hawaii and Puerto Rico may be collected at the called station as follows:

Station-to-Station Calls — At the Station-to-Station rate, when the initial period rate is 25c or more, provided anyone answering at the called station accepts the charge. When the initial period rate is 20c, a special collect rate of 25c applies. If the initial period rate is less than 20c, the corresponding Person-to-Person Classification and rate applies provided this service is available.

Person-to-Person, Appointment, and Messenger Calls—At regular rates applying to these calls, provided the called party accepts the charge.

### OBTAINING CHARGES

If you wish to obtain the charge for a Long Distance call, please ask the operator to "Quote charges." This request, made at the time you give the operator the called name and number, will be answered when your conversation is completed.

Due to war-time demands on both operators and equipment, it will be helpful if such requests are made only when the information is necessary.



*Information's time is a wartime scarcity, too!*

The trained eyes and fingers of telephone operators are needed, these days, at the switchboards that are heavily loaded with war calls. Telephone equipment of every kind is deep in the war task. Will you help us to make every bit of equipment count? Here is one way:

Please look in the Directory for any number you are not sure of. Please look there first, before you call "Information."

Thousands of calls daily, in which "Information" is asked to help, are for numbers that are IN the Directory.

Our foremost job is the war job. It just is not feasible to do all the things for our customers that we were able to do in peace time.

We appreciate your understanding and your friendly cooperation.

THE PACIFIC TELEPHONE AND TELEGRAPH COMPANY