

## GENERAL INFORMATION



### EMPLOYEE IDENTIFICATION CARDS

For your protection, all telephone people who visit your home or office carry a Pacific Telephone identification card showing their name, photograph, signature and physical description.

### ATTACHMENTS

The Telephone Company furnishes all equipment necessary to provide telephone service. In the interests of safety and good service, no equipment, apparatus or device not furnished by the Telephone Company may be attached to, or used, or connected to its facilities except as otherwise provided in the Company's tariffs.



### OUT-OF-TOWN DIRECTORIES

If your telephone service needs require that you frequently use a directory for a city, or calling area, other than your own, out-of-town directories are available through our Business Office. Some may be had without additional cost. Others may be obtained for a reasonable charge. For information, just call our Business Office.

### "BEEP" TONE

Occasionally people need to record or monitor a telephone conversation for business or other reasons. When this is being done, you will hear a beep tone every 15 seconds to let you know that your conversation is being recorded or monitored. This signal is legally required to protect you.



### TARIFFS

Tariffs, which show rates and rules for telephone service and facilities, which are on file with the California Public Utilities Commission, are available in our Business Offices for public inspection. In addition, leaflets covering basic rates for service, are available upon request.

### PUBLIC TELEPHONES

Instructions are posted on or near telephone instruments. Please report service difficulties. A charge is not made on calls which are not completed.

### RATES

Rates and practices included in the directory are based upon those in effect at the time the directory was closed for printing and are subject to such changes as may be made from time to time.

### CALLING ANOTHER PARTY ON YOUR LINE

If you always hear a busy signal or a high pitched tone when calling a certain local number, it may be that the number is on your party line. To find out if it is and how to complete your call, dial Repair Service.

### ENTERPRISE NUMBERS

Free Call — Dial Operator

## BUSINESS WITH PACIFIC TELEPHONE



Your account is handled by a representative at the Business Office who will help you with any service requirement. She will arrange for new or additional telephone service, a move or disconnection of service, listings in the directory, and information regarding Yellow Pages advertising. She will also answer questions about your bill or payments, and will furnish information on other telephone matters.

To reach your Service Representative call your Business Office.

The Business Office telephone number and location is listed below.

**BUSINESS OFFICE** ..... 1414 K Street, Sacramento ..... 444-9000

**Bills may be paid in person at the Telephone Company office listed above and at any of the following locations:**

#### All Branches of the Bank of America

Arden Variety Store, 3511 LaBrea Way, Ardentown

Beale George Hardware & Variety Store, 309 D St., Broderick

Fruitridge Hardware, 5651 Stockton, South Sacramento

Gift Nook Utility Pay Station, 964 39th St., Sacramento

Grant Union 5 & 10, 3742 Rio Linda Blvd., North Sacramento

Highlands Hardware, 5636 Watt Ave., North Highlands

Oaks Hardware, 10136 Fair Oaks Blvd., Fair Oaks

South Sacramento Pharmacy, 4720 Franklin Blvd., South Sacramento

Stop N Shop, 3200 Riverside Blvd., South Sacramento

Zarett's Pharmacy, 4920 Folsom Blvd., East Sacramento

Zephyr Gift Shoppe, 3208 Marysville Blvd., North Sacramento

**WHEN PAYING IN PERSON, PLEASE BRING YOUR PAYMENT CARD AND BILL STUB.**

**WHEN PAYING BY MAIL, PLEASE ENCLOSE PAYMENT CARD ONLY.**