# general business

### **Avoidance of Lawful Charaes**

Persons using unguthorized credit card numbers or unauthorized telephone numbers to avoid charges will be prosecuted. Anyone violating Section 502.7, California Penal Code, by attempting to avoid lawful charges for telephone service may be fined up to \$5000 and imprisoned up to 5 years.

#### "Beep" Tone

Occasionally people need to record or monitor a telephone conversation for business or other reasons. When this is being done, you will hear a beep tone every 15 seconds to let you know that your conversation is being recorded or monitored. This signal is legally required to protect you.

#### **Calling Another Party on Your Line**

If you always hear a busy signal or a high pitched tone when calling a certain local number, it may be that the number is on your party line. To find out if it is and how to complete your call, dial 611 for Repair Service. See page 2 for dialing instructions.

#### **Customer Provided Equipment**

Equipment, apparatus, devices or systems not furnished by the Telephone Company may be used with telephone instruments and associated equipment furnished by the Telephone Company provided such use complies with the Company's tariffs. These tariffs are designed in the interest of good telephone service and to prevent hazards to customers and Company employees.

#### **Employee Identification Cards**

For your protection, all telephone people who visit your home or office carry a Pacific Telephone identification card showing their name, photograph, signature and physical description.

#### **Obscene or Harassing Calls**

Obscene or harassing calls are prohibited by federal and state laws. A person who makes or permits such calls to be made over a telephone under his control may be fined or imprisoned or both. Federal Communications Act, Section 223; California Penal Code, Section 653m.

## **Out-of-Town Directories**

If your telephone service needs require that you frequently use a directory for a city, or calling area. other than your own, out-of-town directories are available through our Business Office. Most may be had without additional cost. Others may be obtained for a reasonable charge. For information. just call our Business Office.

#### Public Telephones

Instructions are posted on or near telephone instruments. Please report service difficulties. A charge is not made on calls which are not completed.

#### Rates

Rates and practices included in the directory are based upon those in effect at the time the directory was closed for printing and are subject to such changes as may be made from time to time.

#### Tariffs

Tariffs, showing rates and rules for telephone service and facilities, are on file with the California Public Utilities Commission. They are available in our Business Offices for public inspection. In addition, leaflets covering basic rates for service are available upon request.

#### Telearams

Dial the number listed in this directory for Western Union. Charges for telegrams, cablegrams, or radiograms may be billed on your telephone bill.

#### Yellow Pages—Advertising

For information regarding Yellow Pages advertising, dial Operator and ask for Enterprise 12030 (no charge). Yellow Pages sales office headquarters, 900 3rd Street, San Francisco, 94107.

# business offices

# **Business Office Locations**

Your account is handled by a representative who will help you with any service requirement. Service Representatives arrange for new or additional service, moves or disconnections of service, listings in the directory and for information regarding Yellow Pages advertising. They answer questions about your bill or payments and furnish information on other telephone matters. To reach your Service Representative call your Business Office.

Office hours are from 8:30 A.M. to 5:00 P.M. (Closed Saturdays, Sundays and holidays).

Payments when the office is closed may be left in the Payment Depository at your Business Office.

SACRAMENTO

1414 K St., Sacramento, 95814		Dial 444-9000
4111 Marconi Ave., Sacramento,	95821	Dial 444-9000

### BILLS MAY ALSO BE PAID IN PERSON AT THE LOCATIONS BELOW

EAST SACRAMENTO Zarett's Pharmacy	SACRAMENTO Arden Variety Store
FAIR OAKS   Nardinelli's Oaks Hardware   NORTH HIGHLANDS   Highlands Hardware   NORTH SACRAMENTO   Grant Union Pay Station 3742 Rio Linda Blvd.   Hagqinwood Drugs 3207 Marysville Blvd.	Gift Nook Utility Pay Station
And all branches of the Bank of America	