

LONG DISTANCE CALLING

Long Distance Calling within and outside your Service Area and State

Includes Public (Coin) Telephones

Your Pacific Bell Service Area covers part of the communities in the 916 Area Code.

See the Service Area section for the complete list of localities (Prefix locations) in your Service Area.

Dialing instructions remain the same for long distance calls within your Service Area.

To place long distance calls outside your Service Area see the opposite page.

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Dialing direct

By dialing your own Pacific Bell long distance calls, you will pay the lowest rate and pay for only the minutes you talk (one-minute minimum).

Dialing instructions within your Pacific Bell Service Area have not changed.

To place a dial-direct call:

within the 916 Area Code, dial:

1 + phone number

outside the 916 Area Code, dial:

**1 + Area Code
+ phone number**



Credit for poor connections or wrong numbers

When you dial long distance using Pacific Bell service and reach a wrong number, have a poor connection or other problems, hang up and dial "0" (Operator) right away. Explain what happened so the Operator can arrange for the proper credit. The faster the problem is reported, the easier it will be to give you credit.

If you have trouble dialing directly, call the Operator and explain the difficulty. The call will be placed for you, and you will be charged at the dial-direct rate.

If your call is not answered, no charge applies.

Area Codes identify geographic calling areas. To find other Area Codes, see the Long Distance Area Code section.

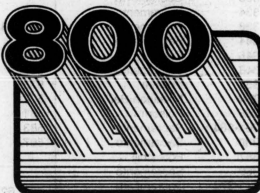
"800 Service" telephone numbers

Long distance calls can be made without charge when calling those businesses and people who have 800 numbers.

To call an 800 number dial:

1 + 800 + phone number

You can get the telephone numbers of those businesses and people who have 800 numbers by dialing:
1+800 555-1212

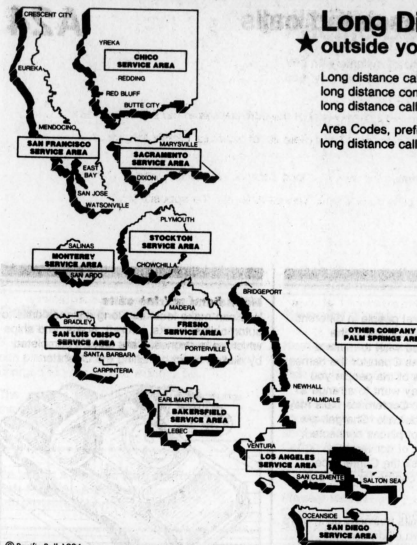


Long Distance Calling ★ outside your Service Area and State

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Long distance calling services outside your Service Area and state are provided by other long distance companies. In the future you may choose one of these companies to handle long distance calls outside your Service Area and State.

Area Codes, prefix codes and local numbers will not vary among the companies providing long distance calling services.



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Pacific Bell Service Areas

Your Pacific Bell Service Area covers some of the communities in the 916 Area Code.

If the community and number (Prefix) you want to call is not listed in the Service Area section of this guide that community is outside your Service Area. See Index - Service Area, Prefix locations.

Easy Access

Easy Access is available from telephones in certain areas of California. You may contact your Business Office to see if this service is available in your area.

Easy Access

On a pre-arranged basis, calls outside your Service Area or State, will be connected automatically to the long distance company of your choice. You will continue to dial long distance calls as usual. To arrange for Easy Access Service you must contact a long distance company that has Easy Access Facilities. The company you choose must notify Pacific Bell to establish Easy Access Service for your telephone service. A list of companies that offer Easy Access Service in your area is available at your Business Office.

Customers with existing service in the areas where Easy Access is available, who fail to subscribe to either Easy Access or Company Code Dialing, will continue to have long distance service provided by American Telephone.

Customers applying for new service must select Easy Access or Company Code Dialing to place calls outside their Service Area or State.

Company Code Dialing

Company Code Dialing is available from the same telephones that have Easy Access. You may contact your Business Office to see if the service is available in your area.

Dialing Direct

★ Outside your Service Area

To place a dial-direct call:

outside the 916 Area Code and Service Area, dial:

**the Long Distance
Company Code**
+ 1
+ Area Code
+ phone number**

** Provided by your long distance company.

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