

# LONG DISTANCE CALLING

## Long Distance Calling within and outside your Service Area and State **A22**

To place long distance calls outside your Service Area (using new services) see the opposite page.

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### Sacramento is in the Sacramento Service Area and is part of the 916 Area Code.

If the community and number (Prefix) you want to call is not listed in the Service Area section of this guide, that community is outside your Service Area.

### Dialing direct

By dialing your own Pacific Bell long distance calls, you will pay the lowest rate and pay for only the minutes you talk (one-minute minimum).

Dialing instructions within your Pacific Bell Service Area have not changed.

### To place a dial-direct call:

within the 916 Area Code and your Sacramento Service Area, dial:

**1 + phone number**

outside the 916 Area Code to the Chico Service Area (916 Area Code), dial:

**1 + phone number**

outside your Area Code and Service Area to all other Service Areas and States, dial:

**1 + Area Code  
+ phone number**



### Credit for poor connections or wrong numbers

When you dial long distance using Pacific Bell service and reach a wrong number, have a poor connection or other problems, hang up and dial "0" (Operator) right away. Explain what happened so the Operator can arrange for the proper credit. The faster the problem is reported, the easier it will be to give you credit.

If you have trouble dialing directly, call the Operator and explain the difficulty. The call will be placed for you, and you will be charged at the dial-direct rate.

If your call is not answered, no charge applies.

Area Codes identify geographic calling areas. To find other Area Codes, see Index for Area Codes.

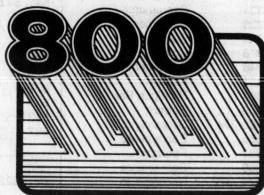
### "800 Service" telephone numbers

Long distance calls can be made without charge when calling those businesses and people who have 800 numbers.

To call an 800 number dial:

**1 + 800 + phone number**

You can get the telephone numbers of those businesses and people who have 800 numbers by dialing 1-800 555-1212.



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### Pacific Bell Service Areas

Long distance calling services outside your Service Area and State are provided by other long distance companies. In the future you may choose one of these companies to handle long distance calls outside your Service Area and State.

## Long Distance Calling \*outside your Service Area and State **A23**

Until new services are available in your area continue to use the dialing instructions shown on the opposite page.

Area Codes, prefix codes and local numbers will not vary among the companies providing long distance calling services.

### Company Code Dialing

Company Code Dialing is available from the same telephones that have Easy Access. You may contact your Business Office to see if the service is available in your area.

### Dialing Direct

\* Outside your Service Area

To place a dial-direct call:

outside the 916 Area Code and Service Area, dial:

**the Long Distance  
Company Code\*\*  
+ 1  
+ Area Code  
+ phone number**

\*\* Provided by your long distance company.

Company Code Dialing makes it possible for you to use more than one long distance company for calls outside your Service Area.

### Easy Access

Easy Access is available from telephones in certain areas of California. You may contact your Business Office to see if this service is available in your area.

### Easy Access

On a pre-arranged basis, calls outside your Service Area or State, will be connected automatically to the long distance company of your choice. You will continue to dial long distance calls as usual. To arrange for Easy Access Service, complete the application sent to you and/or contact a long distance company that has Easy Access Facilities. The company you choose must notify Pacific Bell to establish Easy Access Service for your telephone service. A list of companies that offer Easy Access Service in your area is available at your Business Office.

Customers with existing service who fail to subscribe to either Easy Access or Company Code Dialing, will continue to have long distance service allocated tentatively to a long distance company in the area.

Customers applying for new service must select Easy Access or Company Code Dialing to place calls outside their Service Area or State.

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