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Types of telephone service

The following are basic phone services. Call your Service Representative to see which are available in your area.

Special rate area or special rate point
Special rates apply in some outlying communities.

Premium (unmeasured) service
The monthly rate provides for an unlimited number of local calls of any duration.

Standard (measured) service
The monthly residence rate includes a \$3.00 local calling allowance which applies to calls made at any time. Calls are charged according to time of day placed and length of conversation as follows:

8 A.M. to 5 P.M., Mon. thru Fri., 4¢ for the first minute and 1¢ each additional minute in your local calling area.

5 P.M. to 11 P.M., Mon. thru Fri., calls are 30% less than weekdays.

11 P.M. to 8 A.M., Mon. thru Fri., all day Saturday, Sunday, and some Holidays, calls are 60% less than weekdays.

Universal Lifeline Telephone service
Universal Lifeline telephone service is a discounted telephone service available only to qualified residence customers. You qualify for this service if:

1. Your total household gross income is no greater than \$11,500 per year.
2. You have only one telephone line to your home, and you receive Lifeline Service only at your principal place of residence.
3. You are not claimed as a dependent on another person's income tax return.

For Certification forms and details please call your local Business Office.

Public (Coin) Telephones

Public (Coin) Telephones are maintained for customer convenience and necessity in making local and long distance calls. Before attempting to place a call consult specific dialing instructions posted on each Public phone.

The rates on this page were correct as of the date this directory was printed. Current rates and charges are always available from your Business Office.

Types of telephone service and charges to install home service

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Zone usage measurement calling

Zone usage measurement (ZUM) is a way of measuring calling areas in certain cities.

Calling areas are divided into three zones and charges for calls to these zones are determined as follows:

Zone 1... 0 to 8 miles

Local calling area

Pricing is dependent upon your type of telephone service.

Zone 2... 9 to 12 miles

All types of service

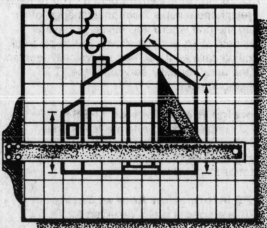
A charge of 9¢ for the first minute and 3¢ for each additional minute.

Zone 3... 13 to 16 miles

All types of service

A charge of 10¢ for the first minute and 5¢ for each additional minute.

A discount of 30% applies to calls placed from 5 P.M. to 11 P.M. and a 60% discount from 11 P.M. to 8 A.M. and on weekends and certain Holidays in all zones.



Charges to install your home service

The one-time charges to install your service may vary, depending on the type of work that is done. Here is a list of some of the charges:

Service Charges

Basic Service connection	\$34.50
Touch-tone Calling	3.00
Custom Calling	5.00
Optional Calling Plans	5.00
Jack (Standard Modular)	3.00

Labor Charges for home wiring.

This charge is billed in 15 minute increments for customer requested wiring additions, changes or rearrangements as shown in the following schedule.

	Initial ¼ Hour	Additional ¼ Hour
Schedule 1 (Mon.-Fri. 8-5)	\$35.00	\$12.00
Schedule 2 (Overtime & all day Sat.)	\$40.00	\$14.00
Schedule 3 (Sunday/Holiday)	\$45.00	\$16.00

Wiring Options

With most residence or non-complex business phones you have two options for installing the telephone wiring inside your home or business.

1. You can arrange to install your own wiring by doing the work yourself or hiring an outside contractor.
2. You can have Pacific Bell do the work for you at the rates shown above.

Pre-wiring

If you are building a new home or remodeling, telephone wires can be installed by a contractor of your choice or by Pacific Bell before the wall is put up. Often this means your telephone can be installed more neatly. For more information, call our Wiring Specialist at 484-6561, collect.

Installment billing

Installment billing is available on certain charges. Your Service Representative will be glad to answer your questions about this billing option.

No charge to disconnect service

There is no charge to disconnect service. Call your Service Representative to disconnect your phone. If you wish, charges can be stopped the day you call.



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Rates

The rates are for basic telephone service. Surcharges, and in certain instances other charges, are applicable. All services may not be available at all locations. Rates are those in effect on October 11, 1985 when this directory closed for printing. They are subject to change if authorized by the California Public Utilities Commission.

**Rio Linda
Sacramento**

Repair Service

Trouble with your telephone service may come from any of three sources:

1. The telephone set
2. Wiring inside your home or business
3. The telephone line outside

Call our Repair service for any of the following problems:

- Inside wiring maintained by Pacific Bell.
- Outside telephone line.
- Party-lines.

(See the How To Reach Us section.)

Here are a few steps you can use to find the source of the problem.

Rates and repair information

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Residence service

Standard (measured)	Premium (unmeasured)
One party	One party
\$4.45 4.45	\$8.25 8.25

Network access charges

In addition to the charges shown above, a monthly network access charge may be applied to each main telephone line. The network access permanently connects your home or business with our local switching office. The cost of this permanent connection and its maintenance is covered in part by the network access charge.

Modular "plug-in" phones are easy to check

If you have more than one phone, unplug the one from which you first detected the problem. Plug another phone into the jack and see if the problem still exists. If it doesn't, the trouble is probably in the first phone.

If the problem is in the phone

Return the phone to the supplier from whom you got it, or follow the repair instructions on the warranty.

Ownership of phones previously leased from Pacific Telephone was transferred to a subsidiary of AT&T. This organization handles repair of these phones.

Business service

Standard (measured)	Public (Coin) Phone
One party	One party
\$8.25 8.25	\$20.00 20.00

A Maintenance of Service Charge may apply

If you ask for a Pacific Bell Repairperson to be dispatched to your home or business and the problem is found to be in equipment you own, or lease from another company, you will be charged for the visit.

Party-line calling

If you always hear a busy signal or a high pitched tone when calling a certain local number, it may be that the number is a party-line number. To find out if it is on your line, call repair service to obtain instructions for calling another party on your telephone line.

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