

LONG DISTANCE CALLING

Long Distance Calling ★ within your Service Area

A28

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Sacramento is in the Sacramento Service Area and is part of the 916 Area Code.

If the community and number (Prefix) you want to call is not listed in the Service Area section of this guide, that community is outside your Service Area.

By dialing your own Pacific Bell long distance calls, you will pay the lowest rate and pay for only the minutes you talk (one-minute minimum).

Dialing instructions within your Pacific Bell Service Area have not changed.

Dialing Direct

★ **Within your Service Area**

To place a dial-direct call:

within your Area Code, dial:

1 + phone number



Pacific Bell cannot provide calling services between Service Areas or to other states and countries. Customers may make arrangements with any company that provides long distance service. Pacific Bell cannot recommend a particular company to you.

See the Pacific Bell Yellow Page Listings under the "Telephone Communication Services" heading for information about long distance calling systems.

Credit for poor connections or wrong numbers

When you dial long distance within your Service Area and reach a wrong number, have a poor connection or other problems, hang up and dial "0" (Operator) right away. This will provide you with a Pacific Bell Operator who can offer assistance and information on calls within your Service Area only. Explain what happened so the Operator can arrange for the proper credit. The faster the problem is reported, the easier it will be to give you credit.

*Exception: Pacific Bell cannot give credit for calls from a Customer Owned Pay Telephone nor provide Operator assistance. The owner/operator of the Customer Owned Pay Telephone will provide refunds. Instructions are on the coin telephone.

If you have trouble dialing directly, call the Operator and explain the difficulty. The call will be placed for you, and you will be charged at the dial-direct rate.

If your call is not answered, no charge applies.

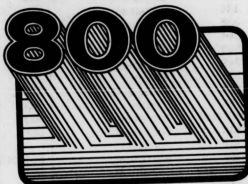
Area Codes identify geographic calling areas. To find other Area Codes, see Index for Area Codes.

"800 Service" telephone numbers
Long distance calls can be made without charge when calling customers who have 800 numbers.

To call an 800 number, dial:

1 + 800 + phone number

You can get the telephone numbers of customers who have 800 numbers by dialing 1+800+555-1212.



Long Distance Calling ★ outside your Service Area and State

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Pacific Bell Service Areas

Long distance calling services outside your Service Area and State are provided by other long distance companies. In the future you may choose one of these companies to handle long distance calls outside your Service Area and State.

Until new services are available in your area continue to use the following dialing instructions:

To place a dial-direct call outside your Area Code and Service Area to all other Service Areas and States, dial:

**1 + Area Code
+ phone number**

Easy Access

Easy Access service allows you to make long distance calls without having to dial a series of access numbers, as you must with some companies today. You just dial the Area Code and phone number you wish. Your call will be automatically routed over the lines of the long distance company of your choice.

When Easy Access becomes available in your community, you will be able to choose a long distance company to handle the calls you place to locations outside your Pacific Bell Service Area.

Customers with existing service in the areas where Easy Access is available, who fail to subscribe to a long distance company, will have one assigned to them.

If you do not have "Easy Access" to a long distance company yet, or if your Easy Access long distance company offers Operator Services, you will need to dial "00" to reach an Operator for assistance or information on calls outside your Service Area.

If you have an Easy Access long distance company that does not offer Operator Services, you may wish to call your long distance company for information on how to obtain this service for calls outside your Service Area.

Company Code Dialing

Long distance companies participating in Easy Access will also have a unique five-digit Company Code. By dialing the Company Code plus the Area Code and telephone number, your call will be routed over that company's lines. This service is called Company Code Dialing which may be used in addition to Easy Access. (You may have to make arrangements with some companies before using their codes.)

Some long distance companies also provide direct dialing to numbers outside your Service Area by dialing 950 followed by their 4-digit company code. 950 calls to long distance companies which offer this service may be made from any telephone. Pacific Bell does not charge for calls to these 950 numbers.

Dialing Direct

★ **Outside your Service Area**

To place a dial-direct call

outside your Area Code, dial:

**the Long Distance
Company Code****

+ 1

+ Area Code

+ phone number

** Provided by your long distance company.

continued ►