

# general business

## Employee Identification Cards

For your protection, all telephone people who visit your home or office carry a Pacific Telephone identification card showing their name, photograph, signature and physical description.

## Customer Provided Equipment

Equipment, apparatus, devices or systems not furnished by the Telephone Company may be used with telephone instruments and associated equipment furnished by the Telephone Company provided such use complies with the Company's tariffs. These tariffs are designed in the interest of good telephone service and to prevent hazards to customers and Company employees.

## Rates

Rates and practices included in the directory are based upon those in effect at the time the directory was closed for printing and are subject to such changes as may be made from time to time.

## Out-of-Town Directories

If your telephone service needs require that you frequently use a directory for a city, or calling area, other than your own, out-of-town directories are available through our Business Office. Most may be had without additional cost. Others may be obtained for a reasonable charge. For information, just call our Business Office.

## Obscene or Harassing Calls

Obscene or harassing calls are prohibited by federal and state laws. A person who makes or permits such calls to be made over a telephone under his control may be fined or imprisoned or both. Federal Communications Act, Section 223; California Penal Code, Section 653m.

## Tariffs

Tariffs, showing rates and rules for telephone service and facilities, are on file with the California Public Utilities Commission. They are available in our Business Offices for public inspection. In addition, leaflets covering basic rates for service are available upon request.

## Yellow Pages—Advertising

For information regarding Yellow Pages advertising, please call 982-9700. Yellow pages sales offices are located at 900-3rd Street, San Francisco, 94107.

## Public Telephones

Instructions are posted on or near telephone instruments. Please report service difficulties. A charge is not made for calls which are not completed.

## "Beep" Tone

Occasionally people need to record or monitor a telephone conversation for business or other reasons. When this is being done, you will hear a beep tone every 15 seconds to let you know that your conversation is being recorded or monitored. This signal is legally required to protect you.

## Calling Another Party on Your Line

If you always hear a busy signal or a high pitched tone when calling a certain local number, it may be that the number is on your party line. To find out if it is and how to complete your call, dial Repair Service.

## Telegrams

(From non-coin telephones)  
**Call the number listed for Western Union**  
 (From coin telephones)  
**Ask Operator for Western Union**

From non-coin telephones charges will appear on your telephone bill. From coin telephones pay as you would for a telephone call. To send cablegrams or radiograms, or for additional information, see the listing of Western Union Telegraph Company in this directory.

helpful hints to find listings quicker and easier

# business offices

## Business Office Locations

Your account is handled by a representative who will help you with any service requirement. Service Representatives arrange for new or additional service, moves or disconnections of service, listings in the directory, and for information regarding Yellow Pages advertising. They answer questions about your bill or payments and furnish information on other telephone matters. To reach your Service Representative call your Business Office.

### YOUR PREFIX

**761**  
**878** 1487 Huntington Ave., South San Francisco ..... 588-9000  
**993**

**ALL OTHER PREFIXES**  
 444 Bush Street, San Francisco ..... 421-9000  
 140 New Montgomery Street, San Francisco ..... 421-9000

**WHEN PAYING BY MAIL, PLEASE INCLUDE THE PAYMENT CARD**  
**WHEN PAYING IN PERSON, PLEASE PRESENT THE BILL AND PAYMENT CARD**